



The Clay County Constable's Office expects that the members of this agency will provide consistent, quality, and professional service to the community in carrying out the duties of the Office. We strive to always act with the utmost integrity and to be honest, truthful and enforce the laws equally and without bias. We hold ourselves and other members of the Office to the highest ethical standards. Therefore, we welcome feedback on the job we are doing.

Complaints

The Clay County Constable's Office recognizes that law enforcement's image and reputation depend on the personal integrity and discipline of all agency employees. Clay County Constable's Office pledges to investigate all allegations of misconduct by employees competently and impartially.

Members of the public who are dissatisfied with how law enforcement service was provided, a failure to provide service, improper attitudes or behavior are encouraged to bring this to the attention of our office. Service-related complaints will be investigated, and proper corrective action will be taken as necessary.

Members of the public who have been victim of deputy misconduct or who have witnessed deputy misconduct are encouraged to report the misconduct to the Clay County Constable's Office. Allegations of misconduct will be thoroughly investigated, and sustained allegations could result in additional training, counseling, reprimand, suspension, termination or, in the case of criminal allegations, referred to the criminal justice system.

A disagreement over the validity of a traffic citation is not a matter of misconduct. Such disagreements should be directed to the court that has jurisdiction in the matter.

How to file a complaint or compliment

To file a Compliment or Complaint against a deputy, including a complaint of racial profiling, please see our contact information listed below. Please remember, per Texas



Government Code, Section 614.022, to be considered, all complaints must be in writing and signed by the person making the complaint. Once a complaint is received, an investigation into that complaint will be conducted. When the investigation is completed, you will be notified of the findings of that complaint.

Contact Information

Email: kirk.horton@co.clay.tx.us
Phone: (940) 264-1314
Mail: 100 N. Bridge, Henrietta, TX 76365